

BUSINESS INTERNET BANKING APPLICATION FORM *(continued)*
Please complete in blue or black pen and print in clear CAPITAL LETTERS

Hierarchy	Role	Tick
1	Director	
2	General Manager	
3	Finance Manager	
4	Manager	
5	Supervisor	
6	Clerk	

2. Nominee

Full Name:

Contact Numbers: Landline Mobile

ID Number

Accounts to be accessed

1. 2.
3. 4.

Allowed transactions and authorisation

TRANSACTION TYPE	Tick	Authorisation required (Y/N)	If authorisation is required, number of authorisers
View Only			
Payments			
Bill Payment			
Service requests			

Transaction Limits *(please tick applicable)*

Below 2000 2 000 - 4 999 5 000 - 9 999 10 000 - 19 999
20 000 - 49 999 50 000 - 99 999 100 000 and above

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We hereby instruct the Bank to effect the rules specified above and give access to the user(s) according to this application. This instruction is to remain in force until cancelled by us in writing to Direct Banking. This instruction supersedes any previous mandate.

TERMS AND CONDITIONS

The terms and conditions contained herein shall be governed and interpreted in accordance with the laws of Zimbabwe.

DEFINITIONS

In these Terms and Conditions:

- **“the Account”** Any account held by the Bank in the name of the Internet Banking Customer and/or on which the customer is authorised to operate through the use of the Internet banking facility.
- **“Internet Banking facility”** A banking delivery channel that uses the Internet Technology.
- **“Internet banking Customer”** An NMB Bank customer who has authorised the Bank to accept Internet Banking transactions over his/her/their accounts.
- **“the Bank”** NMB Bank Limited.
- Words importing one gender include the others.
- the singular include the plural and vice versa.

The headings to the paragraphs shall not be used for the purpose of interpretation thereof.

ACCEPTANCE

Acceptance by the Internet Banking Customer of these Terms and Conditions shall take place on the customer's electronic acceptance and in the event that the customer has not accepted these terms, access to the Internet Banking service shall not be granted.

DEED USE OF INTERNET BANKING

The customer is obliged to apply for cancellation if he no longer wishes to use the Internet Banking facility (and if such notification is oral immediately thereafter to confirm the notification in writing) or if he knows or reasonably suspects that his Internet password has been compromised. Until he cancels the service or makes such notification, all requests made, instructions given and transactions initiated through the use of the Internet shall be deemed to have been made, given or initiated (as the case may be) by the Internet Banking Customer and the Bank is irrevocably authorised to act on and give effect to all such requests, instructions and transactions and to debit the Account with the amount of all payments and disbursements initiated through as well as all charges, duties, levies imposed in respect of the use of the Internet Banking facility and recover all such amounts, charges, duties and levies from the Customer.

COUNTERMANDS

The Internet Banking Customer shall not be entitled to countermand any request made, instruction given or transaction initiated through the use of the Internet Banking.

LOSSES

The Bank, its officers and servants, shall not be responsible or accountable to the Internet Banking Customer for any loss or damage, actual or contingent, arising from or out of the use of the Internet Banking facility.

TERMINATION AND RESTRICTION OF INTERNET BANKING FACILITY USE

The Bank may at any time, without prior notice and without giving any reason thereof, terminate or restrict the Internet Banking Customer's use of the Internet Banking facility.

CHARGES

Charges imposed by the Bank from time to time shall be payable by the Internet Banking Customer for the provision of the Internet Banking facility, whether or not the Internet Banking facility is being used during the period concerned. Applicable transaction charges and or taxes shall be levied on all instructions received through the Internet Banking facility.

ALTERATIONS AND CONDITIONS

The Bank may amend these Terms and Conditions at any time after notice or authorization as and if required by law. If no notice or authorization is required by law, your continued access and use of the Internet Banking facility after the effective date of such change will constitute your acceptance of and agreement with such amendment(s). No oral agreement between the Bank and the Internet Banking Customer to alter these Terms and Conditions shall be of any force or effect.

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Authorised Signatories [As per account mandate]

Name	Designation	Signature	Date
1.			
2.			
3.			
4.			

FOR OFFICE USE ONLY

Branch use

Received by: Date:

Signature verified by: Date:

Card Centre use

Processed by: Date:

Authorised by: Date: